



# DELTA



## Cheat Sheet

### Key information:

- ✓ 2 letter code – **DL**
- ✓ Ticket stock – **006**
- ✓ Website – **www.delta.com**

### Child policy:

- ✓ Child policy: 2-11 years pay 75% of applicable adult fare. Max 3 children per adult
- ✓ Infants: Under 2 years pay 10% of applicable adult fare (no seat provided) Max 1 Infant per adult
- ✓ Unaccompanied minors permitted - contact us for details

### Commission:

- ✓ **5%** on DL transpacific fares originating in NZ/AU
- ✓ **0%** on all other fares that originate outside of NZ/AU

### Auto quote:

- ✓ Delta fares will auto-quote in the GDS system, including taxes and fuel surcharges

### Flight numbers:

- ✓ SYD LAX – DL40
- ✓ LAX SYD – DL41

### Booking classes:

- ✓ DL Trans Pacific fares refer fare basis & fare rule. Same RBD will apply for DL\* codeshare flight Trans Tasman as for the long-haul sectors
- ✓ VA operated flights Trans Tasman will vary depending on fare basis – refer CRS displays

### Baggage:

- International – complementary allowance applies ex AKL
  - ✓ Check in - **2 x 23 kg** on thru flight(incl NZ/VA)
- U.S. Domestic – baggage charge applies unless part of international ticket
  - ✓ First bag **USD25** – second bag **USD35**
- Child allowance - international
  - ✓ infant 10% fare - 1 check bag 10kg + collapsible stroller
  - ✓ child 75% fare - 1 check bag 23kg + collapsible stroller

### Routings:

- ✓ Open-jaw permitted at point of turnaround only. Use ½ of each return fare
- ✓ Transfers: 1 Interline transfer in each direction and unlimited online transfers

### Stopovers:

- ✓ **2** stops permitted - 1 free and 1 at NZD135 - stopovers permitted only at the Interline points

### USA Visa Information:

- Under the Visa Waiver Programme (VWP)
  - ✓ Free 90 days for most common passports, i.e. NZ, AU, GBR, EU countries, if PAX is registered at least 72hours prior to departure
  - ✓ Follow these links for further information:
    - [www.passports.govt.nz/Travelling-to-the-USA](http://www.passports.govt.nz/Travelling-to-the-USA)
    - <https://esta.cbp.dhs.gov/esta/>
  - ✓ Please remember to check if your customer requires an AU transit Visa

### Changes:

- ✓ **Please check the fare for specific fees**

### Ticketing:

- ✓ Reservations required at least 7 days prior to departure
- ✓ Ticketing must be completed within 3 days of reservation or at least 7 days prior to departure

### AKL Airport Check-in Information:

- ✓ Minimum 2 hours before departure
- ✓ Counters close 60 minutes prior to departure
- ✓ Boarding gate closes 30 minutes prior to departure

### Frequent Flyer programme:

- ✓ **SkyMiles**
- ✓ Free to join
- ✓ Miles don't expire
- ✓ Great membership benefits when flying on DL & other SkyTeam partner airlines

### Arrival and Departure Information:

- ✓ [www.aucklandairport.co.nz](http://www.aucklandairport.co.nz)
- ✓ 0800 AIRPORT (247767) (24 Hours)
- ✓ USA 24/7 DL Customer Support (for use to re-confirm schedule while in USA) 800 22 11 212 (free-call in USA)

### Contact Information for passengers:

- ✓ Airline requires local home and mobile number
- ✓ Overseas contact number (or hotel details) and e-mail address is highly recommended.

This information is required for the benefit of passengers in the event of schedule changes etc.

### Reservations and Sales Support:

**Sales Support Consultants:** Alex Mishev and Gillian An  
Email: [delta@walshegroup.com](mailto:delta@walshegroup.com)  
T: (09) 977-2232

**Sales Support Manager: Zonja Beretta**  
[zonja.beretta@walshegroup.com](mailto:zonja.beretta@walshegroup.com)

### Sales & Marketing:

Account Manager NSW/ACT/NZ: Kylie Wilson  
Email: [kylie.wilson@delta.com](mailto:kylie.wilson@delta.com)  
General Manager: Stephen Tanner  
Email: [Stephen.tanner@walshegroup.com](mailto:Stephen.tanner@walshegroup.com)

**New trade site:**  
[walshegroup.com/trade/client/132/delta-air-lines](http://walshegroup.com/trade/client/132/delta-air-lines)



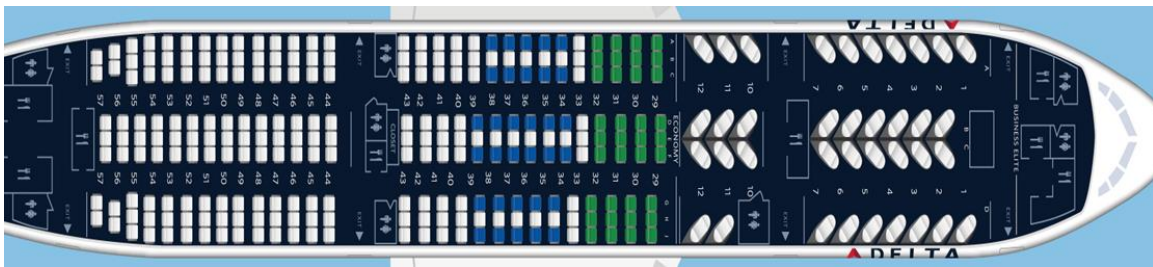
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## Some great reasons to fly Delta Air Lines

- ✓ We operate to 304 destinations in 52 countries and 6 continents
- ✓ Personal touch-screen on-demand entertainment in every seat on every flight to/from SYDLAX – transpacific
- ✓ Trans Pacific Alliance with Virgin Australia. Co-ordinated flight schedules and codeshare agreement on one another's flights between Australia & the USA. Codeshares on Tasman services to connect
- ✓ Full service for every customer, including meals and alcoholic beverages on all international flights - including trans-Tasman on NZ
- ✓ Baggage allowance of 2 x 23kg bags per person on transpacific flights including trans-Tasman on NZ and VA
- ✓ Baggage waiver applicable on DL thru fare, even after a stopover – PAX must check-in at a counter to get waiver after stopover! Kiosk 'self-check-in' will charge for baggage.
- ✓ Early morning arrival in LAX means convenient connections to transit onward on flights to U.S. East Coast destinations
- ✓ Minimum connecting time in LAX airport is 90mins when going from DL operated flight to another DL operated flight on a thru fare
- ✓ Delta Comfort+ Premium Economy; the first 4 rows on Economy – more legroom, recline and added extras, New Delta Premium Select (from Apr'19) Premium Economy product will be in a separate Cabin.
- ✓ Sleep kits including eyeshades, earplugs, pillows and blankets on all international flights
- ✓ Delta One™ (Business Class) has fully flatbed seats with direct aisle access. Westin Heavenly® In-Flight Bedding. Access to Delta Sky Clubs or partner lounges worldwide. New Pod style Suite, with privacy door, coming Apr'19
- ✓ Executive SkyTeam lounge open at SYD airport; Wi-Fi, business amenities, refreshments and shower facilities available
- ✓ Wi-Fi available on all mainline fleet
- ✓ Free access to Delta Studio entertainment on all U.S. domestic flights over 1½ hour duration, or free access via the Wi-Fi network to personal hand held devices
- ✓ Domestic U.S. flights - complimentary snacks and Coca-Cola products on all flights with the option to purchase meals and alcoholic beverages – credit and debit card only. Complimentary Meal service offered on select trans-continental services
- ✓ SkyTeam Alliance - With a global network of 19 member airlines there is more flexibility and streamlined service, offering more choice, convenience and consistency.
- ✓ Delta Air Lines recommends passengers download Fly Delta app for iPhone®/Android™/Windows® Phone/BlackBerry®

[B777-200LR configuration SYDLAX \(click here\)](#)



[www.delta.com](http://www.delta.com)